Note: If your facility is AS9100 and/or ISO certified, just complete pages 2, 5 & 6 of Supplier business profile and provide copies of certificates including all NADCAP and OEM Customer approvals with scope (ex. General Electric GT-193). DO NOT COMPLETE THE REMAINDER OF THIS SURVEY.

QUALITY EVAULUATION SURVEY

4. 1 Quality Management System

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	N/A
4.1	Does the Supplier identify the processes needed for the quality management system and their application throughout the organization?				
4.1	Does the Supplier determine the sequence and interaction of these processes?				
4.1	Does the Supplier determine the criteria and methods needed to ensure that both the operation & control of these processes are effective?				
4.1	Does the Supplier ensure the availability of resources & information necessary to support the operation & monitoring of these processes?				
4.1	Does the Supplier monitor, measure and analyze these processes?				
4.1	Does the Supplier implement actions necessary to achieve planned and continual improvement?				
4.1	Does the Supplier ensure control over processes that are outsourced where these processes affect product conformity with requirements?				
4.1	Does the Supplier Quality Management System ensure control of outsourced processes?				

4.2.1 Documentation Requirements

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
4.2.1	Does the Supplier Quality System Documentation include documented statements of a quality policy and quality objectives?				
4.2.1	Does the Supplier have a Quality Manual?				
4.2.1	Does the Supplier have documented procedures on all functions of the business?				
4.2.1	Does the Supplier have procedures to ensure the effective planning, operation, and control of its processes?				
4.2.1	Does the Supplier ensure that personnel have access to quality management systems documentation and are aware of relevant procedures?				
4.2.1	Does the Customer and or regulatory authority representatives have access to quality management system documentation?				

4.2.2 Quality Manual

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
4.2.2	Does the Supplier Quality Manual include the scope of the quality management system, including details of justification for any exclusions?				
4.2.2	Does the Supplier Quality Manual include documented procedures established for the quality management system, or reference to them?				
4.2.2	Does the Supplier quality manual provide a description of the interaction between the processes of the quality management system?				
4.2.2	If supplier is FAA/JAA approved, do they have an FAA approved IPM and/or JAA supplement?				

4.2.3 Control of Documents

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
4.2.3	Are the Supplier documents required by the quality management system controlled?				
4.2.3	Does the Supplier have a procedure to define the controls needed to approve documents for adequacy prior to issue?				
4.2.3	Does the Supplier have a procedure to review and update as necessary and re-approve documents?				
4.2.3	Does the Supplier Quality System ensure that changes and current revisions status of documents are identified?				
4.2.3	Does the Supplier Quality System ensure that relevant versions of applicable documents are available at points of use?				
4.2.3	Does the Supplier Quality System ensure that all documents remain legible and readily identifiable?				
4.2.3	Does the Supplier Quality System ensure that all documents of external origin are identified and their distribution is controlled?				
4.2.3	Does the Supplier Quality System prevent the unintended use of obsolete documents, and ensure suitable identification is applied to them if they are retained for any purpose?				
4.2.3	Does the Supplier Quality System coordinate document changes with customers and or regulatory authorities in accordance with contract or regulatory requirements?				

4.2.4 Control of Records

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
4.2.4	Are the Supplier's records established and maintained to provide evidence of conformity to requirements and the effective operation of the quality management system?				
4.2.4	Are the Suppliers records legible, readily identifiable and retrievable?				
4.2.4	Does the Supplier have a procedure to define the controls needed for the identification, storage, protection, retrieval, retention time, and disposition of records?				

4.2.4 Control of Records (cont'd)

Reference Paragraph for AS 9100	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
4.2.4	Does the Supplier have a procedure defining the method for controlling records that are created by and/or retained by suppliers?				
4.2.4	Are the Suppliers records available for review by customers and regulatory requirements?				
4.2.4	Are quality records complete and legible, and do they include the P/N, S/N, job number, description of work being performed, and date of completion?				

5.1 Management Commitment

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
5.1	Has Top Management provided evidence of its commitment to the development and implementation of the Quality Management System and continually improving effectiveness by establishing a quality policy, quality objectives, and ensuring availability of resources?				

5.2 Customer Focus

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
5.2	Has Top Management ensured that customer requirements are determined and are met with the aim of enhancing customer satisfaction?				

5.3 Quality Policy

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
5.3	Does the Supplier's Top Management have a quality policy that is appropriate to the purpose of the organization, includes a commitment to comply with requirements, and provides a framework for establishing and reviewing quality objectives?				

5.5.2 Management Representative

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
5.5.2	Has the Supplier's Top Management appointed a member who ensures that processes needed for quality management system are established, implemented and maintained				
5.5.2	Has the Supplier's Top Management appointed a member who reports directly to top management on the performance of the quality management system?				
5.5.2	Does the Supplier promote the awareness of customer requirements throughout the organization?				

5.6.1 Management Review

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
5.6.1	Does the Supplier perform a review of the Quality System at least annually?				
5.6.1	Does this review include assessing opportunities for improvement and the need for changes to the quality management system?				
5.6.1	Are records from Management Reviews maintained?				

6.1 Resource Management

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
6.1	Has the Supplier determined and provided the resources needed to implement and maintain the quality management system?				
6.1	Has the Supplier determined and provided the resources needed to enhance customer satisfaction by meeting customer requirements?				

6.2.1 Human Resources

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
6.2.1	Are the Supplier's personnel performing work affecting product quality competent on the basis of appropriate education, training, skills and experience?				
6.2.2	Does the Supplier determine the necessary competence for personnel performing work affecting product quality?				
6.2.2	Does the Supplier provide training or take other actions to satisfy these needs?				
6.2.2	Does the Supplier evaluate the effectiveness of the actions taken?				
6.2.2	Does the Supplier ensure that its personnel are aware of the relevance and importance of their activities and how they contribute to the achievement of the quality objectives?				
6.2.2	Does the Supplier maintain appropriate records of training, education, skills, and experience?				

6.3 Infrastructure

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
6.3	Does the Supplier determine, provide and maintain the infrastructure needed to achieve conformity to product requirements to include buildings, workspace and associated utilities; process equipment; and supporting services?				

6.4 Work Environment

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
6.4	Does the Supplier determine and manage the work environment needed to achieve conformity to product requirements?				

7.1 Product Realization (Planning)

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.1	Does the Supplier plan and develop the processes needed for product realization?				
7.1	Is the Supplier's planning of product realization consistent with the requirements of the other processes of the quality management system?				
7.1	Does the Supplier's planning of product realization include the quality objectives and requirements for the product?				
7.1	Does the Supplier's planning of product realization include the need to establish processes, documents, and provide resources specific to the product?				
7.1	Does the Supplier's planning of product realization include the required verification, validation, monitoring, inspection, and test activities specific to the product and the criteria for product acceptance?				
7.1	Does the Supplier's planning of product realization include the records needed to provide evidence that the realization processes and the resulting product meet requirements?				

7.2 Customer-related processes

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.2.1	Does the Supplier determine the requirements specified by the customer, including the requirements for delivery and post delivery activities?				
7.2.1	Does the Supplier determine the requirements not stated by the customer but necessary for specified or intended use, where known?				
7.2.1	Does the Supplier determine the statutory and regulatory requirements related to the product?				
7.2.1	Does the Supplier determine any additional requirements determined by the organization?				

7.2.2 Review of Product Requirements

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.2.2	Does the Supplier review the requirements related to the product to ensure that product requirements are defined, differing requirements are resolved, and that the organization has the ability to meet the requirements?				
7.2.2	Does the Supplier maintain records of the product reviews?				

7.2.3 Customer Communication

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.2.3	Does the Supplier determine and implement effective arrangements for communicating with customers in relation to product information?				
7.2.3	Does the Supplier determine and implement effective arrangements for communicating in relation to inquiries, contracts or order handling, including amendments?				
7.2.3	Does the Supplier determine and implement effective arrangements for communicating in relation to customer feedback, including customer complaints?				

7.4 Purchasing

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.4.1	Does the Supplier ensure that purchased product conforms to specified purchase requirements?				
7.4.1	Does the Supplier evaluate and select Suppliers based on their ability to supply product in accordance with the organization's requirements?				
7.4.1	Does the Supplier determine the criteria for selection, evaluation and re-evaluation of established suppliers?				
7.4.1	Does the Supplier maintain records of the results of evaluations and are any necessary actions arising from the evaluations maintained?				
7.4.1	Does the Supplier maintain a register of approved Suppliers that includes the scope of the approval?				
7.4.1	Does the Supplier review the Approved Suppliers List at least annually, to include evaluating past performance?				
7.4.1	Does the Supplier define the necessary actions to take when dealing with Suppliers that do not meet requirements?				
7.4.1	Does the Supplier ensure where required that both the organization and all Suppliers use customer-approved special process sources?				
7.4.1	Does the Supplier Procurement System have an audit system and or reliable receiving inspection?				

7.4.3 Verification of Purchased Product

Reference Paragraph for AS 9100	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.4.3	Does the Supplier periodically validate test reports for raw materials?				
7.4.3	Is purchased product held until it has been verified to specified requirements unless it is released under positive recall procedure?				

7.5 Control of production

Reference Paragraph for AS 9100	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.5.1	Does the Supplier's planning include the establishment of process controls and the development of control plans where key characteristics have been identified?				
7.5.1	Does the Supplier's planning include the identification of in-process verification points?				
75.1	Does the Supplier's planning include the design, manufacture, and use of tooling so that variable measurement can be taken?				
7.5.1	Does the Supplier plan and carry out production under controlled conditions that include the use of suitable equipment, availability of work instructions, and availability of monitoring and measuring devices?				
7.5.1	Does the Supplier maintain accountability for all product during the manufacturing (e.g. parts quantities, split orders, non-conforming product)?				
7.5.1	Does the Supplier have documented evidence that all manufacturing and inspection operations have been completed as planned?				
7.5.1	Has the Supplier identified authorized persons to approve process changes?				
7.5.1	Does the Supplier document changes affecting the processes, equipment, and tools and programs?				
7.5.1	Are the Supplier's production equipment, tools, and programs validated prior to use and maintained and inspected periodically?				
7.5.1	Does the validation prior to production use include verification of the First Article, when appropriate?				

7.5.2 Validation of Processes for Production

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.5.2	Does the Supplier validate special processes for production and service provisions where the resulting output cannot be verified by subsequent monitoring or measurement?				
7.5.2	Does the Supplier define the criteria for review and approval of the processes?				
7.5.2	Is the Supplier qualified and approved for any applicable special processes prior to use?				
7.5.2	Has the Supplier established arrangements for approval of equipment and qualification of personnel?				

7.5.3 Identification and Traceability

Reference Paragraph for AS 9100	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.5.3	Does the Supplier maintain identification of the product throughout the product life and traceability to its complete manufacturing history, or as otherwise required by the Customer?				

7.5.5 Preservation of Product

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.5.5	Does the Supplier preserve the conformity of product during internal processing and delivery activities to include identification, handling, packaging, storage and protection?				
7.5.5	Do the Supplier's preservation methods include cleaning, and the prevention/detection and removal of foreign objects?				
7.5.5	Does the Supplier provide special handling for sensitive items?				
7.5.5	Does the Supplier have an established shelf life program and stock rotation?				
7.5.5	Does the Supplier have established procedures for special handling for hazardous material (if applicable)?				

7.6 Control of Monitoring and Measuring Devices

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
7.6	Does the Supplier determine the monitoring and measurement to be undertaken and the devices to be used?				
7.6	Is the Supplier's MT&E calibrated or verified at specified intervals and and are standards traceable to an international standard?				
7.6	Does the Supplier protect MT&E from damage and deterioration during handling, maintenance, and storage?				
7.6	Does the Supplier assess and record the validity of the previous measuring results when the equipment is found not to conform to the requirements, and does the Supplier take the appropriate action on the equipment and any product affected?				
7.6	Does the Supplier maintain results of calibration?				
7.6	Does the Supplier utilize a calibration software system to recall MT&E?				
7.6	Does the Supplier maintain a calibration listing of all MT&E and is a defined process employed for their calibration including details of equipment type, unique ID, location, calibration frequency, and acceptance criteria?				
7.6	Does the Supplier ensure the environmental conditions are suitable for the calibration inspections and tests performed?				
7.6	Does the Supplier recall MT&E to a defined method when requiring calibration?				

8.1 Measurement, analysis and improvement

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
8.1	Does the Supplier plan and implement the monitoring, measurement, analysis improvement processes needed to demonstrate conformity of the product, to ensure the conformity of the quality Management System and to continually improve the effectiveness of quality?				

8.2.2 Internal Audit

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
8.2.2	Does the Supplier conduct internal audits at planned intervals?				
8.2.2	Is the Supplier's Audit System effectively implemented and maintained?				
8.2.2	Are the Supplier's Audit System criteria, scope, frequency and methods defined?				
8.2.2	Do the Supplier's internal audits meet contract and/or regulatory requirements?				

8.2.3 Monitoring and measurement of processes

Reference Paragraph for AS 9100	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
8.2.3	Does the Supplier, in the event of a process non-conformity, take the appropriate action to correct the non-conforming process?				
8.2.3	Does the Supplier identify and control the non-conforming product?				

8.2.4 Monitoring and measurement of product

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
8.2.4	Does the Supplier monitor and measure the characteristics of the product to verify that product requirements have been met?				
8.2.4	Does the Supplier have records indicating the person(s) authorizing release of the product?				
8.2.4	Does the Supplier monitor and control key characteristics?				
8.2.4	Does the Supplier utilize a sampling inspection as a means of product acceptance and has this plan been statistically validated?				

8.3 Control of Non-Conforming Product

Reference Paragraph for ISO 9001	REQUIREMENT DESCRIPTION	REFERENCE SUPPLIER DOCUMENT	YES	NO	NA
8.3	Does the Supplier ensure that all product which does not conform to requirements is identified and controlled to prevent its unintended use or delivery?				
8.3	Are the controls and related responsibilities for dealing with non-conforming product defined in a documented procedure?				
8.3	Does the Supplier take the appropriate action to eliminate the detected nonconformity?				
8.3	Does the supplier perform a root cause and corrective action analysis for all non-conforming product?				
8.3	Does the Supplier's documented procedure define the responsibility for review and authority for the disposition of nonconforming product?				

Individual Completing Survey:

NAME	TITLE	TELEPHONE NO.
SIGNATURE	E-MAIL	DATE

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